

# User's Guide



Disney: ELECTRONICS

# 2.4 GHz CORDLESS PHONE

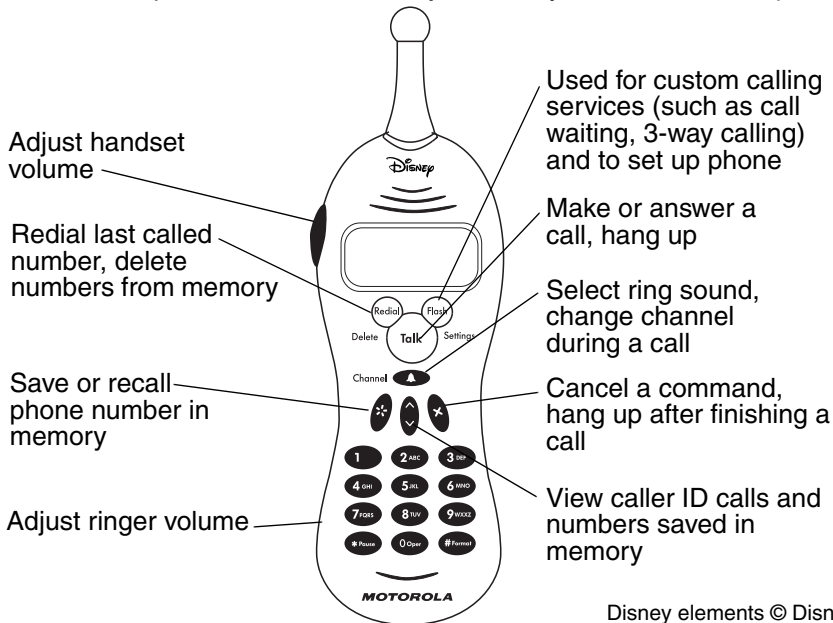


6881040B90-O



## Welcome

Congratulations! Experience the freedom of your Disney Motorola cordless phone.



Disney elements © Disney

For a copy of a large-print version of this guide, or for product-related questions, please contact:

**1-800-353-2729 U.S.A.**

**1-800-461-4575 Canada**

**1-888-390-6456 TTY (Text Telephone)**

On the web, refer to: [www.motorola.com/cordless](http://www.motorola.com/cordless)

***Congratulations on your purchase of a Motorola product!***

Product registration is an important step toward enjoying your new Motorola product. Registering helps us facilitate warranty service, and permits us to contact you should your Motorola product require an update or other service. Registration is not required for warranty coverage. To register your product on-line, visit:

[www.motorola.com/warranty/cordless](http://www.motorola.com/warranty/cordless)

Please retain your original dated sales receipt for your records. For warranty service of your Motorola product, you will need to provide a copy of your dated sales receipt to confirm warranty status.

Bibbidi Bobbidi Boo (The Magic Song)

Words and Music by Mack David, Al Hoffman and Jerry Livingston

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Beauty and the Beast

Music by Alan Menken, Words by Howard Ashman

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Under the Sea

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Mickey Mouse March

Words and Music by Jimmie Dodd

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It's a Small World

Words and Music by Richard M. Sherman and Robert B. Sherman

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Zip-A-Dee-Doo-Dah  
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Personal Communications Sector  
1500 Gateway Blvd., Boynton Beach, FL 33426-8292  
6881040B90-O

## Contents

Welcome .....	1	Redialing a Number .....	23
Important Safety Instructions .....	6	Saving a Number in Your Phone's Memory .....	24
FCC and Interference Information.....	9	Deleting Numbers Saved in Memory .....	26
Getting Started.....	13	Using Caller ID .....	26
Battery Safety Instructions .....	13	Dialing a Number from Caller ID .....	26
Installing the Battery .....	14	Saving a Caller ID Number in Your Phone's Memory.....	27
Charging the Battery .....	15	Deleting a Number from the Caller ID List.....	27
Connecting Your Phone to the Phone Line.....	17	Deleting All Numbers from the Caller ID List.....	27
Setting Up the Phone .....	18	Troubleshooting.....	28
Setting the Ringer Sound .....	19	Motorola Limited Warranty .....	30
Changing the Ringer Volume .....	20		
Using Your Phone .....	21		
Finding the Phone When It Is Off the Base.....	22		
Making a Call.....	23		
Answering a Call .....	23		
Adjusting the Volume .....	23		
Ending a Call .....	23		

## Important Safety Instructions

Follow these safety precautions when using your cordless phone to reduce the risk of fire, electric shock and injury to persons or property:

1. Keep all slits and openings of the phone unblocked. Do not set the phone on a heating register or over a radiator. Ensure that proper ventilation is provided at the installation site.
2. Do not use this product while wet or while standing in water.
3. Do not use this product near water (for example, near a bath tub, kitchen sink, or swimming pool).
4. Do not allow anything to rest on the power cord. Place the power cord so that it will not be walked on.
5. Never insert objects of any kind into the product slits as that may result in fire or shock.
6. Unplug this product from the wall outlet before cleaning. Do not use liquid cleaners or aerosol cleaners. Use a damp cloth for cleaning.
7. Do not disassemble this product. If service or repair work is required, contact the Motorola address listed in the back of this user's guide.
8. Do not overload wall outlets and extension cords.
9. Avoid using during an electrical storm. Use a surge protector to protect the equipment.

10. Do not use this cordless phone to report a gas leak, especially if you are in the vicinity of the gas line.

**Unplug this cordless phone immediately from an outlet if:**

- The power cord or plug is damaged or frayed.
- Liquid has been spilled into the product.
- The product has been exposed to rain or water. Do not retrieve the handset or base until after you have unplugged the power and phone from the wall. Then retrieve the unit by unplugged cords.
- The product has been dropped or the cabinet has been damaged.
- The product exhibits a distinct change in performance.

**Installation Guidelines**

1. Read and understand all instructions and save them for future reference.
2. Follow all warnings and instructions marked on the product.
3. Do not install this product near a bath tub, sink or shower.
4. Operate this phone using only the power source that is indicated on the marking label. If you are unsure of the power supply to your home, consult with your dealer or local power company.
5. Do not place this product on an unstable cart, stand or table. This product may fall, causing serious damage to the product.

6. Adjust only those controls that are covered by the operating instructions. Improper adjustment of other controls may result in damage and will often require extensive work to restore the product to normal operation.
7. Clean this product with a soft, damp cloth. Do not use chemicals or cleaning agents to clean this phone.
8. Use only the power supply that came with this unit. Using other power supplies may damage the unit.
9. Because cordless phones operate on electricity, you should have at least one phone in your home that isn't cordless, in case the power in your home goes out.
10. To avoid interference to nearby appliances, do not place the base of the cordless phone on or near a TV, microwave oven, or VCR.

## FCC and Interference Information

This equipment complies with Parts 15 and 68 of the FCC rules and the requirements adopted by the Administrative Council for Terminal Attachments (ACTA).

A plug and jack used to connect this equipment to the premises wiring and telephone network must comply with applicable FCC Part 68 rules and requirements adopted by the ACTA. A compliant telephone cord and modular plug are provided with this product. They are designed to be connected to a compatible modular jack that is also compliant. See installation instructions for details.

### Notification of the Local Telephone Company

On the bottom of this equipment is a label that contains, among other information, a product identifier in the form US:AAAEQ##TXXX. You must, upon request, provide this information to your telephone company.

The digits represented by ## in the product identifier indicate the Ringer Equivalency Number (REN) for this equipment. The REN is useful in determining the number of devices you may connect to your telephone line and still have all of these devices ring when your telephone number is called. In most (but not all) areas, the sum of the RENs of all devices connected to one line should not exceed 5. To be certain of the number of devices, you may connect to your line as determined by the REN, contact your local telephone company.

### Notes:

- This equipment may not be used on coin service provided by the telephone company.
- Connection to party line service is subject to state tariffs. Contact the state public utility commission, public service commission or corporation commission for information.

- If your home has specially wired alarm equipment connected to the telephone line, ensure the installation of this cordless phone does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone company or a qualified installer.
- Notice must be given to the telephone company upon permanent disconnection of your telephone from your line.
- The FCC requires that you connect your cordless telephone to the nationwide telephone network through a modular telephone jack (USOC RJ11C/RJ11W or RJ14C/RJ14W).

### **Rights of the Telephone Company**

Should your equipment cause trouble on your line which may harm the telephone network, the telephone company shall, where practicable, notify you that temporary discontinuance of service may be required. Where prior notice is not practical and the circumstances warrant such action, the telephone company may temporarily disconnect service immediately. In case of such temporary discontinuance, the telephone company must:

- Promptly notify you of such temporary discontinuance;
- Afford you the opportunity to correct the situation;
- Inform you of your right to bring a complaint to the Commission pursuant to procedures set forth in Subpart E of Part 68, FCC Rules and Regulations.

The telephone company may make changes in its facilities, equipment, operations, or procedures that could affect the operation of the equipment. If this happens, the

telephone company will provide advance notice in order for you to make necessary modifications to maintain uninterrupted service.

### **Interference Information**

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- This device may not cause harmful interference; and
- This device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment on and off, the user is encouraged to try to correct the interference with one or more of the following measures:

- Reorient or relocate the receiving antenna (that is, the antenna for radio or television that is “receiving” the interference).
- Reorient or relocate and increase the separation between the telecommunications equipment and the receiving antenna.

- Connect the telecommunications equipment into an outlet on a circuit different from that to which the receiving antenna is connected.

If these measures do not eliminate the interference, please consult your dealer or an experienced radio/television technician for additional suggestions. Also, the Federal Communications Commission has prepared a helpful booklet, "How to Identify and Resolve Radio/TV Interference Problems." This booklet is available from the U.S. Government Printing Office, Washington, D.C. 20402. Please specify stock number 004-000-00345-4 when ordering copies.

The FCC requires this product to be serviced only by Motorola or its authorized service agents. Changes or modifications not expressly approved by Motorola could void not only the user's authority to operate the equipment, but also the limited warranty.


### **Hearing Aid Compatibility**

This telephone system meets the FCC standards for hearing aid compatibility.

## Getting Started

Before you can use your phone, you need to install and charge the battery. Follow the battery safety instructions below when handling or working with the battery.

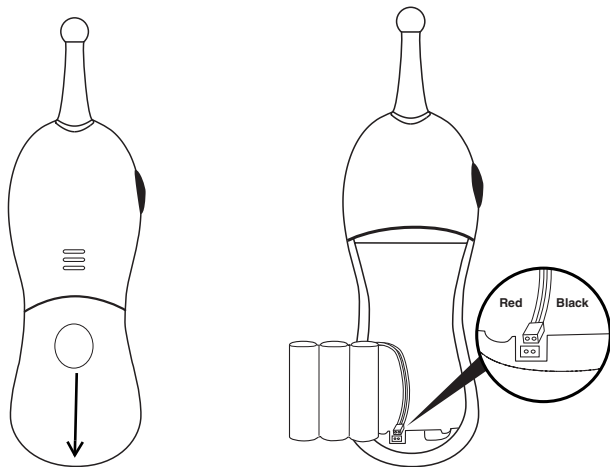
### Battery Safety Instructions

- Do not burn, disassemble, mutilate, or puncture the battery. The battery contains toxic materials that could be released, resulting in injury.
- **Caution:** There is a risk of explosion if you replace the battery with an incorrect battery type. Use only the battery that came with your phone or an authorized replacement recommended by the manufacturer.
- Keep batteries out of the reach of children.
- Remove batteries if storing over 30 days.
- Do not dispose of batteries in fire, which could result in explosion.
-  The rechargeable batteries that power this product must be disposed of properly and may need to be recycled. Refer to your battery's label for the battery type. Contact your local recycling center for proper disposal methods.

## Installing the Battery

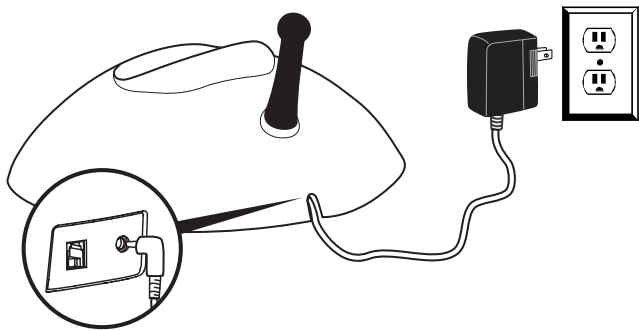
1. Remove the battery door.
2. Insert the battery into the battery compartment.
3. Plug the battery connector into the receptacle in the battery compartment and replace the battery door.

Slide  
battery  
door down  
to remove

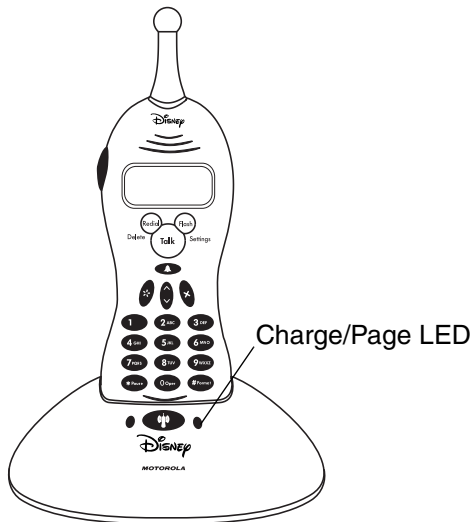


## Charging the Battery

1. Plug the power cord into the back of the base and into an outlet.

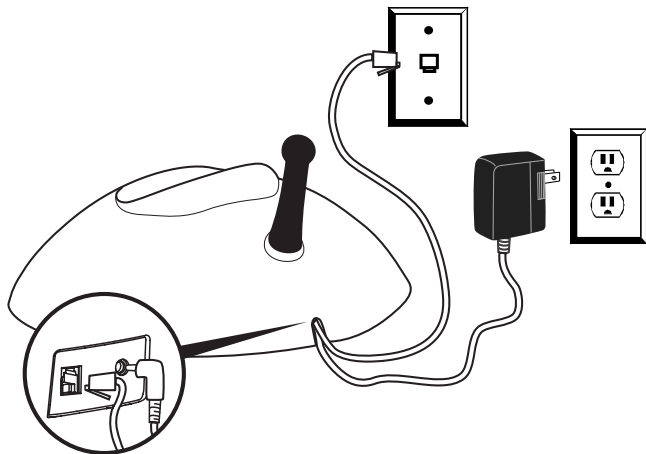


2. Place the phone in the base so the **Charge/Page LED** on the base lights up.
3. **Charge the battery for at least 12 hours.** Do not plug the base into the phone jack until the battery is fully charged.



## Connecting Your Phone to the Phone Line

Do not plug the base into the phone jack until after you have charged the battery for at least 12 hours.




## Setting Up the Phone

Press **Flash** to enter the setup menu.

When using the setup menus, **→** points to the current setting.

1. Press **Flash**.


2. Select the language using the number keys or :



 English     French     Spanish

3. Press **Flash**.

4. If you live in an area with 7-digit dialing:  
enter your 3-digit area code and press **Flash**.

If you live in an area with 10-digit dialing (area code + 7-digit phone number):  
press **Flash** to go to the next prompt (do not enter your area code).


5. Set touch tone or pulse operation using the number keys or :


 touch tone     pulse



6. Press **Flash**.

## Setting the Ringer Sound

You can set your phone to play one of your favorite Disney songs when it rings!

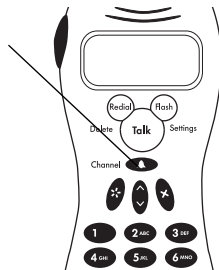
Press  to select the song you want to hear when your phone rings.

Keep pressing  to listen to all of the songs available on your phone. Stop when you get to the song you want your phone to use.

**Note:** If you wait 2 or more seconds before pressing  again, the currently selected ring sound plays. To move from one sound to the next, do not wait more than 2 seconds before pressing  again.

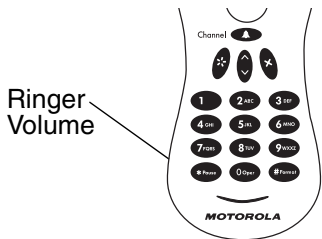
Once you set the ring sound, call a friend and have your friend call you back to make sure your phone rings with the song you selected.

Press to hear Disney song ringer sounds









## Changing the Ringer Volume

The ringer volume switch lets you set how loud your phone rings when you get a call.



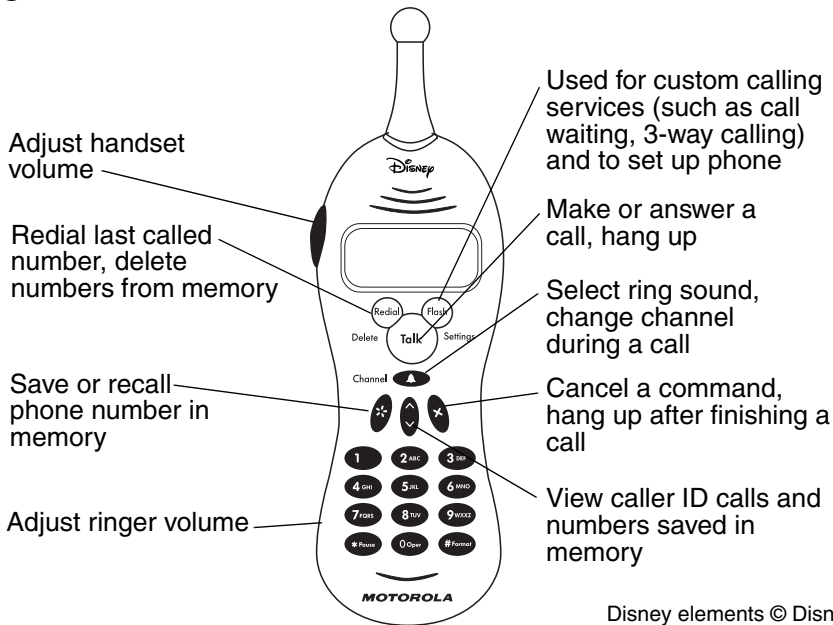
### Ringer Volume Settings

- Loud Ring →  
- Soft Ring →  
- Off (no ring) →  

Now that you have set up your phone, read the rest of this guide to learn how to use it.



**Caution:** The long-term characteristics or the possible physiological effects of Radio Frequency (RF) electromagnetic fields have not been evaluated by UL. If you are concerned with the risk of RF exposure, you may want to limit the duration of calls and position the antenna as far away from your body as is practical.

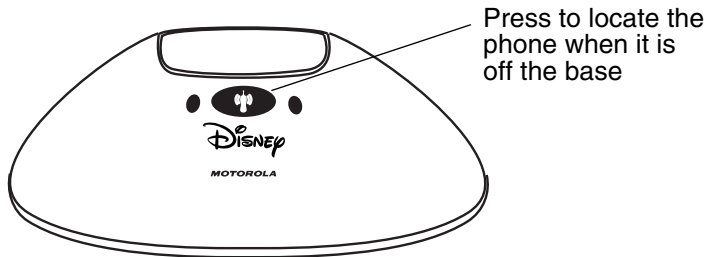
## Using Your Phone



Disney elements © Disney


## Finding the Phone When It Is Off the Base

1. Press  on the base.
2. Listen for Mickey's or Ariel's voice. Follow the sound of Mickey's or Ariel's voice to find the phone.
3. Once you find the phone, press any button on the phone or  on the base.



## Making a Call

Press **Talk**. When you hear the dial tone, dial the number.

If you hear other calls, static, or noise on the line, or if the signal is weak, press  until you get on a clear channel without interference.

## Answering a Call

Press **Talk**.

## Adjusting the Volume

The volume button near the top of the phone lets you control how loud your caller's voice is in the earpiece while you are on a call.

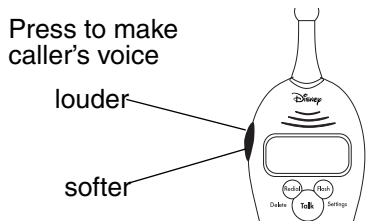
## Ending a Call

- Press **Talk**, or
- Place the phone in the base, or
- Press **X**

## Redialing a Number



Your phone remembers the last number you dialed, even if the call did not connect (for example, if the number was busy). To redial your last called number:

1. Press **Talk**.
2. Press **Redial**.



## Saving a Number in Your Phone's Memory

Memory dialing makes it easy to dial phone numbers that you call frequently. You can save 10 phone numbers in your phone's memory. Each phone number can have up to 24 numbers.

1. Turn the phone off.
2. Press ✱.
3. Press any number (**0** through **9**) to store the phone number in that memory location.
4. Press ✱.
5. Enter the person's name (up to 15 characters). Use the letters on the keypad to spell the name. For example, to enter the letter "E", press  two times.
  - To enter the same letter twice in a row (for example, the 2 "d's" at the end of the name Todd), enter the first letter, wait 2 seconds, then enter the letter again.
  - To erase a letter, press **Redial**.
  - To enter a space, press .
  - Most keys have a punctuation mark as the fourth press.
6. Press ✱.

7. Enter the phone number you want to save, or press **Redial** to save the last number you dialed.


**Tip:** To insert a pause in the number (for example, if you have to dial 9 to get an outside line), press **Pause** two times (a “P” appears).




8. Press \*.

### Dialing a Number from Memory


1. With the phone ON, press \*.
2. Press the memory location (**0** through **9**) of the number you want to call.

If you don't remember the memory location:

1. With the phone OFF, press \*.
2. Use  to go to the number you want to call.
3. Press **Talk**.

You can use memory dialing to simplify calling card calls and other calls that require multiple strings of numbers. For example, if you saved your calling card number in memory location 1, your calling card password in location 2, and the phone number you want to call in location 3, you would press the following keys to call the number in location 3: \*  \*  \* 


## Deleting Numbers Saved in Memory

1. Press **\***.
2. Use  to go to the number you want to delete.
3. Press **Redial**.
4. **Delete Entry?** is displayed. Press **Redial** to delete the number. If you decide you do not want to delete the number after all, press **x**.


## Using Caller ID

When you receive a call, your phone displays one of these messages:


- **NEW:** You received a new call that has not been reviewed.
- **REPT:** You received a call that you have received on caller ID before.

To scroll through the list of your caller ID calls, use .


## Dialing a Number from Caller ID

1. Use  to go to the number you want to call.
2. To change from 7-digit dialing to 10-digit dialing or 11-digit long distance format, press **Format** until the desired format is displayed (7, 10, or 11).
3. Press **Talk**.


## Saving a Caller ID Number in Your Phone's Memory

1. Use  to go to the number you want to store.
2. Press **\*:**.
3. Press any number (**0** through **9**) to save the phone number in that memory location.
4. Press **\*:**.

## Deleting a Number from the Caller ID List

1. Use  to go to the number you want to delete.
2. Press **Redial**.
3. **Delete Entry?** is displayed. Press **Redial** to delete the number. If you decide you do not want to delete the number after all, press **x**.



## Deleting All Numbers from the Caller ID List

1. Use  to go to a caller ID number.
2. Press and hold **Redial** until **Delete All?** is displayed.
3. Press **Redial** to delete all caller ID numbers. If you decide you do not want to delete the numbers after all, press **x**.

## Troubleshooting

### *What to do if...*

The phone doesn't work at all (no lights, no dial tone)	<ul style="list-style-type: none"><li>• Check the power and phone connections. Is the power cord plugged in at both ends? Phone cable?</li><li>• Check the battery. Is it charged? Does it fit properly?</li></ul>
No dial tone	<ul style="list-style-type: none"><li>• Check the items listed above.</li><li>• Move closer to the base.</li><li>• Check for a dial tone using another phone. If you have no dial tone on that phone, call your phone company.</li><li>• Disconnect the phone and reconnect it at a different phone and power outlet.</li></ul>
You can't receive calls	<ul style="list-style-type: none"><li>• Check the battery. Is it charged? Does it fit properly?</li><li>• Verify that the handset ringer is turned on.</li><li>• Move closer to the base.</li><li>• Unplug other phones. You may have too many phones on your phone line to allow all of them to ring.</li></ul>

<p>The signal is weak or has noise or static</p>	<ul style="list-style-type: none"> <li>• Check the battery and power.</li> <li>• Move closer to the base.</li> <li>• Move the base to a different power outlet (especially if the phone is sharing an outlet with an appliance).</li> <li>• Press  until you get on a clear channel.</li> </ul>
<p>You hear other calls on your line</p>	<ul style="list-style-type: none"> <li>• Hang up. Place the phone in the base. Wait 30 seconds, then try again.</li> <li>• Disconnect the base from power and phone.</li> <li>• Press  until you get on a clear channel.</li> </ul>
<p>The battery won't charge</p>	<ul style="list-style-type: none"> <li>• Check the base. Is it properly connected? Are its contacts clean and dry?</li> <li>• Check the battery contacts. Make sure the battery is connected properly.</li> <li>• Is it an old battery? Replace the battery.</li> </ul>
<p>The battery loses charge faster than normal</p>	<ul style="list-style-type: none"> <li>• Is it a new battery? A new battery needs to be charged at least 12 hours before use.</li> <li>• Is it an old battery? Replace the battery.</li> </ul>

## Motorola Limited Warranty

for Consumer Products, Accessories, and Software Purchased in the United States or Canada

### *What Does this Warranty Cover?*

Subject to the exclusions contained below, Motorola, Inc. warrants its telephones, pagers, and consumer and professional two-way radios (excluding commercial, government or industrial radios) that operate via Family Radio Service or General Mobile Radio Service, Motorola-branded or certified accessories sold for use with these Products ("Accessories") and Motorola software contained on CD-ROMs or other tangible media and sold for use with these Products ("Software") to be free from defects in materials and workmanship under normal consumer usage for the period(s) outlined below. This limited warranty is a consumer's exclusive remedy, and applies as follows to new Motorola Products, Accessories and Software purchased by consumers in the United States or Canada, which are accompanied by this written warranty:

### *Products and Accessories*

<b>Products Covered</b>	<b>Length of Coverage</b>
<b>Products and Accessories</b> as defined above, unless otherwise provided for below.	<b>One (1) year</b> from the date of purchase by the first consumer purchaser of the product unless otherwise provided for below.
<b>Decorative Accessories and Cases.</b> Decorative covers, bezels, PhoneWrap™ covers and cases.	<b>Limited lifetime warranty</b> for the lifetime of ownership by the first consumer purchaser of the product.
<b>Monaural Headsets.</b> Ear buds and boom headsets that transmit mono sound through a wired connection.	<b>Limited lifetime warranty</b> for the lifetime of ownership by the first consumer purchaser of the product.

<b>Products Covered</b>	<b>Length of Coverage</b>
<b>Consumer and Professional Two-Way Radio Accessories.</b>	<b>Ninety (90) days</b> from the date of purchase by the first consumer purchaser of the product.
<b>Products and Accessories that are Repaired or Replaced.</b>	<b>The balance of the original warranty or for ninety (90) days</b> from the date returned to the consumer, whichever is longer.

### ***Exclusions***

**Normal Wear and Tear.** Periodic maintenance, repair and replacement of parts due to normal wear and tear are excluded from coverage.

**Batteries.** Only batteries whose fully charged capacity falls below 80% of their rated capacity and batteries that leak are covered by this limited warranty.

**Abuse & Misuse.** Defects or damage that result from: (a) improper operation, storage, misuse or abuse, accident or neglect, such as physical damage (cracks, scratches, etc.) to the surface of the product resulting from misuse; (b) contact with liquid, water, rain, extreme humidity or heavy perspiration, sand, dirt or the like, extreme heat, or food; (c) use of the Products or Accessories for commercial purposes or subjecting the Product or Accessory to abnormal usage or conditions; or (d) other acts which are not the fault of Motorola, are excluded from coverage.

**Use of Non-Motorola Products and Accessories.** Defects or damage that result from the use of Non-Motorola branded or certified Products, Accessories, Software or other peripheral equipment are excluded from coverage.

**Unauthorized Service or Modification.** Defects or damages resulting from service, testing, adjustment, installation, maintenance, alteration, or modification in any way by someone other than Motorola, or its authorized service centers, are excluded from coverage.

**Altered Products.** Products or Accessories with (a) serial numbers or date tags that have been removed, altered or obliterated; (b) broken seals or that show evidence of tampering; (c) mismatched board serial numbers; or (d) nonconforming or non-Motorola housings, or parts, are excluded from coverage.

**Communication Services.** Defects, damages, or the failure of Products, Accessories or Software due to any communication service or signal you may subscribe to or use with the Products Accessories or Software is excluded from coverage.

### **Software**

<b>Products Covered</b>	<b>Length of Coverage</b>
<b>Software.</b> Applies only to physical defects in the media that embodies the copy of the software (e.g. CD-ROM, or floppy disk).	<b>Ninety (90) days</b> from the date of purchase.

### **Exclusions**

**Software Embodied in Physical Media.** No warranty is made that the software will meet your requirements or will work in combination with any hardware or software applications provided by third parties, that the operation of the software products will be uninterrupted or error free, or that all defects in the software products will be corrected.

**Software NOT Embodied in Physical Media.** Software that is not embodied in physical media (e.g. software that is downloaded from the internet), is provided “as is” and without warranty.

### **Who is Covered?**

This warranty extends only to the first consumer purchaser, and is not transferable.

### **What Will Motorola Do?**

Motorola, at its option, will at no charge repair, replace or refund the purchase price of any Products, Accessories or

Software that does not conform to this warranty. We may use functionally equivalent reconditioned/refurbished/pre-owned or new Products, Accessories or parts. No data, software or applications added to your Product, Accessory or Software, including but not limited to personal contacts, games and ringer tones, will be reinstalled. To avoid losing such data, software and applications please create a back up prior to requesting service.

### ***How to Obtain Warranty Service or Other Information?***

<b>USA</b>	<b>Phones</b> 1-800-331-6456 <b>Two-Way Radios</b> 1-800-353-2729 <b>Pagers</b> 1-800-548-9954
<b>Canada</b>	<b>All Products</b> 1-800-461-4575
<b>TTY</b>	<b>TTY</b> 1-888-390-6456
For <b>Accessories</b> and <b>Software</b> , please call the telephone number designated above for the product with which they are used.	

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