

Your Internet Telephone Service and Emergency Medical Services (EMS)

Vonage provides access to public emergency call services to all customers. The details vary depending on the country in which you subscribe to Vonage Internet telephone service:

Country	Refer To
United Kingdom	Your Internet Telephone Service and 999 in the United Kingdom
United States of America	Your Internet Telephone Service and 911 in the United States

Your Internet Telephone Service and 999 in the United Kingdom

Vonage provides access to public emergency call services to all customers. When you dial 999, your call is routed from the Vonage network to national emergency operators who will handle your call.

IMPORTANT: When using this VT2442 voice gateway, you CANNOT make any calls, including an emergency call, and 999 location services WILL NOT be available, under the following circumstances:

- Your broadband Internet Service Provider (ISP) connection goes down, is lost, or otherwise fails
- You lose electrical power
- Your broadband, ISP, or Vonage service is suspended or terminated

When using this voice gateway, you may be able to make an emergency call to an operator, but E999 location services may not be available, under the following circumstances:

- You have changed the physical address of your voice gateway, and you did not update or otherwise advise Vonage of this change.
- You are using a non-U.K. telephone number.
- There are delays in making your location information available in or through the local automatic location information database.

Note: Vonage, not Motorola, is responsible for the provision of VoIP telephone services through this equipment. Motorola shall not be liable for, and expressly disclaims, any direct or indirect liabilities, damages, losses, claims, demands, actions, causes of action, risks or harms arising from or related to the services provided through this equipment.

To learn more about 999 and Vonage Internet Phone Service, go to <http://www.vonage.co.uk/features.php?feature=911>.

Safety Information

WARNING: TO PREVENT FIRE OR SHOCK HAZARD, DO NOT EXPOSE THIS PRODUCT TO RAIN OR MOISTURE. THE UNIT MUST NOT BE EXPOSED TO DRIPPING OR SPLASHING. DO NOT PLACE OBJECTS FILLED WITH LIQUIDS, SUCH AS VASES, ON THE UNIT.

CAUTION: TO PREVENT ELECTRICAL SHOCK, THIS EQUIPMENT MAY REQUIRE A GROUNDING CONDUCTOR IN THE LINE CORD. CONNECT THE UNIT TO A GROUNDING TYPE AC WALL OUTLET USING THE POWER ADAPTER SUPPLIED WITH THE UNIT.

CAUTION: THIS PRODUCT WAS QUALIFIED UNDER TEST CONDITIONS THAT INCLUDED THE USE OF THE SUPPLIED CABLES BETWEEN SYSTEM COMPONENTS. TO ENSURE REGULATORY AND SAFETY COMPLIANCE, USE ONLY THE PROVIDED POWER AND INTERFACE CABLES AND INSTALL THEM PROPERLY.

CAUTION: DIFFERENT TYPES OF CORD SETS MAY BE USED FOR CONNECTIONS TO THE MAIN SUPPLY CIRCUIT. USE ONLY A MAIN LINE CORD THAT COMPLIES WITH ALL APPLICABLE PRODUCT SAFETY REQUIREMENTS OF THE COUNTRY OF USE.

CAUTION: INSTALLATION OF THIS PRODUCT MUST BE IN ACCORDANCE WITH NATIONAL WIRING CODES AND CONFORM TO LOCAL REGULATIONS.

CAUTION: DO NOT OPEN THE UNIT. DO NOT PERFORM ANY SERVICING OTHER THAN THAT CONTAINED IN THE INSTALLATION AND TROUBLESHOOTING INSTRUCTIONS. REFER ALL SERVICING TO QUALIFIED SERVICE PERSONNEL.

IMPORTANT SAFETY INSTRUCTIONS— When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock, and injury to persons, including the following:

- Read all of the instructions listed here and/or in the user manual before you operate this equipment. Give particular attention to all safety precautions. Retain the instructions for future reference.
- This device must be installed and used in strict accordance with the manufacturer's instructions as described in the user documentation that comes with the product.
- Comply with all warning and caution statements in the instructions. Observe all warning and caution symbols affixed to the equipment.
- Comply with all instructions that accompany this equipment.

- Do not overload outlets or extension cords, as this can result in a risk of fire or electric shock. Overloaded AC outlets, extension cords, frayed power cords, damaged or cracked wire insulation, and broken plugs are dangerous. They may result in a shock or fire hazard.
- Route power supply cords so that they are not likely to be walked on or pinched by items placed upon or against them. Pay particular attention to cords where they are attached to plugs and convenience receptacles, and examine the point where they exit from the product.
- Place this equipment in a location that is close enough to an electrical outlet to accommodate the length of the power cord.
- Place unit to allow for easy access when disconnecting the power cord/adaptor of the device from the AC wall outlet.
- Do not connect the plug into an extension cord, receptacle, or other outlet unless the plug can be fully inserted with no part of the blades exposed.
- Place this equipment on a stable surface.
- It is recommended that the customer install an AC surge protector in the AC outlet to which this device is connected. This is to avoid damaging the equipment by local lightning strikes and other electrical surges.
- Do not cover the device, or block the airflow to the device with any other objects. Keep the device away from excessive heat and humidity and keep the device free from vibration and dust.
- Wipe the unit with a clean, dry cloth. Never use cleaning fluid or similar chemicals. Do not spray cleaners directly on the unit or use forced air to remove dust.
- Operate this product only from the type of power source indicated on the product's marking label. If you are not sure of the type of power supplied to your home, consult your dealer or local power company.
- Do not use this product near water; for example, near a bathtub, washbowl, kitchen sink or laundry tub, in a wet basement or near a swimming pool.
- Avoid using a telephone (other than a cordless type) during an electrical storm. There may be a remote risk of electric shock from lightning.
- Do not use the telephone to report a gas leak in the vicinity of the leak.
- Use only the power cord and batteries indicated in this manual. Do not dispose of batteries in a fire. They may explode. Check with local codes for possible special disposal instructions.
- CAUTION: To reduce the risk of fire, use only No. 26 AWG or larger (e.g., 24 AWG) UL Listed or CSA Certified Telecommunication Line Cord.
- Disconnect TNV circuit connector(s) before disconnecting power.
- Disconnect TNV circuit connector before removing cover.
- Upon completion of any service or repairs to this product, ask the service technician to perform safety checks to determine that the product is in safe operating condition.
- SAVE THESE INSTRUCTIONS

Caring for the Environment by Recycling



When you see this symbol on a Motorola product, do not dispose of the product with residential or commercial waste.

Recycling your Motorola Equipment

Please do not dispose of this product with your residential or commercial waste. Some countries or regions, such as the European Union, have set up systems to collect and recycle electrical and electronic waste items. Contact your local authorities for information about practices established for your region. If collection systems are not available, call Motorola Customer Service for assistance.

International Declaration of Conformity

We,

Motorola, Inc.
 Connected Home Solutions
 101 Tournament Drive
 Horsham, PA, U.S.A.

declare under sole responsibility that the
 VT2442

to which the declaration relates is in conformity with one or more of the following standards:

EN55022 EN55024 EN60950-1 EN61000-3-2 EN61000-3-3

ETSI EN 300386

the following provisions of the Directive(s) of the Council of the European Union:

EMC Directive 89/336/EEC Low Voltage Directive 73/23/EEC
 Directive 93/68/EEC

SOFTWARE LICENSE

Motorola, Inc., Connected Home Solutions ("Motorola") 101 Tournament Drive, Horsham, PA 19044

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02/06